



Motor Warranty Claim Form

Completed form must be returned within 30 days of order date to avoid charge-back

Select Motor Failure Reason:

- Burnt Out
- Bent/Seized motor shaft
- Broken wire inside motor
- Defective motor capacitor
- Defective motor bearing
- Does not run under power
- Overramping
- Other _____

Warranty SO# _____
(No-Charge Replacement Order #)

Order Date: _____ Rep Office # _____

Salesperson Name: _____

Contact E-mail: _____

Case # (If Applicable): _____

Next Steps:

- 1.) Remove the identification Label/Tag from the defective motor and attach below.
Do not return motors without RGA.
Do not return the fan/unit serial tag.

- 2.) Mail within 30 days directly to:
Greenheck Parts Department
PO Box 410 USPS Only
400 Ross Ave All Other Carriers
Schofield, WI 54476-0410

Contact motorwarranty@greenheck.com with questions or issues removing motor tags.

Greenheck is not responsible for labels lost in transit without POD & copy of shipping label. USPS Certified Service is recommended.

Attach Failed Motor Label Here

Photos/Copies/Scans are not accepted

Motor Tags/Labels only

Invoicing will occur if motor tag and completed form are not returned within 30 days of order.
All Sections must be complete to qualify.