Sales & Marketing Bulletin



Bulletin: 15-19

TO: Greenheck Mechanical Representatives

FROM: Marty Gissel

Segment Manager, Dampers

DATE: April 22, 2019

SUBJECT: CAPS 4.29 – Damper Update



With the release of CAPS® 4.29 on April 1, 2019, a change was made that inadvertently removed the option to select 250 degree F and 286 degree F closure devices on multi-blade life-safety dampers. Affected models included: all FSD's; FSDR's; FDR's; DFDR's; DFD-210; and DFDAF-310, -330.

CAPS release 4.29.1458 will go live tonight and restore the option to select 250 degree F and 286 degree F closure devices.

Please check all CAPS jobs with the affected models that were opened in CAPS 4.29 to ensure that the required closure device temperature is selected prior to submitting orders. If you have any questions please contact dampers@greenheck.com or call 1-800-717-6540.