

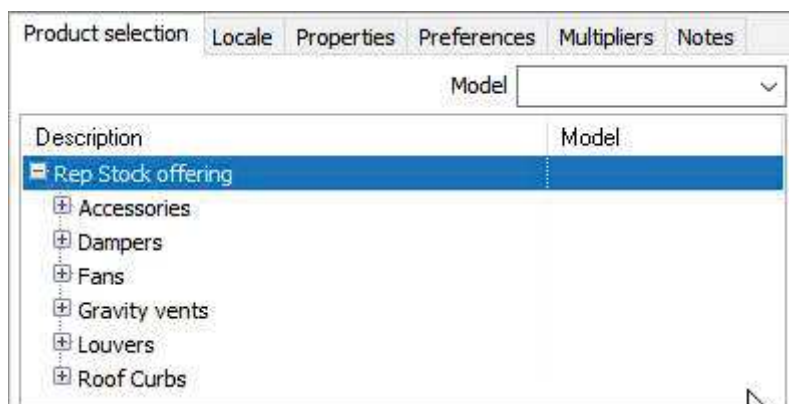
Bulletin: 30-19

TO: Greenheck Rep Stock Contacts
FROM: Cacey Trcka
Marketing Manager, Business Development
DATE: August 8, 2019
SUBJECT: Rep Stock in CAPS



We have been made aware that the “Stock Products” node in your Rep Stock office in CAPS® 4.30 was accidentally deleted.

When opening jobs saved from a previous CAPS version, CAPS will give you a warning that the QD stock products are “no longer offered for your office”.



This is being addressed immediately, however, will not be resolved until the next CAPS update scheduled for **Monday, August 19th**. We apologize for any inconvenience and appreciate your patience as we work to resolve.

If you need to place an order before the update takes place, there are 2 options:

1. You can open your saved job using your regular Sold-To office since the products are still available in that view. Once the order lands in-house, we'll change it to a Rep Stock order, giving you the 3 week lead time and appropriate multipliers for your Rep Stock office.
2. If you haven't already taken the 4.30 update, you can still place rep stock orders using version 4.29.

If you have any questions, please do not hesitate to reach out to me at cacey.trcka@greenheck.com or 715-841-8591.

Sales & Marketing
Bulletin

