

Bulletin: 32-19

**TO:** Greenheck Business Partners  
**FROM:** Kurt Schoenrock  
Senior Finance Director  
**DATE:** August 29, 2019  
**SUBJECT:** Fraud Alert: Be on Guard



Greenheck was recently made aware of an attempt to defraud one of our customers through a sophisticated social engineering scheme. We are sending this message to make you aware of the event, the kind of tactics that are being employed by fraudsters and to encourage you to be on the lookout for similar events to ensure you and your firm do not become a victim.

In this recent attempt, an individual contacted one of our customers and falsely represented themselves as a representative of Greenheck. They then tried to convince an employee of the customer to change how they pay Greenheck invoices to a different, non-Greenheck account.

Thankfully, the fraudster was unsuccessful. However, as a precaution, we encourage you to note the following:

1. We are confident that Greenheck systems have not been compromised and were not the source of the information employed by the fraudster.
2. No recent changes have been made to Greenheck's payment instructions.
3. If you ever receive a request to change how you are paying Greenheck invoices, please contact our credit department at [Credit.Dept@greenheck.com](mailto:Credit.Dept@greenheck.com) or call us to verify the legitimacy of the request.
4. As a best practice, we recommend that similar protocols be followed in the event you receive a request to change how any of your vendors are paid.

I hope you find this information helpful. Please contact Lelder Velasquez at 715-355-6521 with any questions or concerns you may have regarding this subject.