

Bulletin: 34-19

TO: All Greenheck Representatives  
FROM: Sue Wirkus  
Manager, Customer Care Team  
DATE: September 19, 2019  
SUBJECT: Tracking Now Active on All Greenheck Pool Trailers



## We are excited to announce that tracking is now active on all Greenheck pool trailers!

Thanks to our logistics team and our partner Echo Global Logistics, we have improved tracking on pool shipments. These improvements provide more visibility during the first leg of the shipment helping with better communication and customer service.

### Tracking Details:

- 1-2 location updates per day on the first leg of transit
- Arrival date/time to LTL terminal posted
- Seamless transition to LTL carrier tracking
- Weekend and after hours tracking support in place

To access this information [go to RepNet](#), click on Order Management and select Order Status.

Please contact your regional sales team with any concerns regarding tracking information.

[midwest.sales@greenheck.com](mailto:midwest.sales@greenheck.com)

[southeast.sales@greenheck.com](mailto:southeast.sales@greenheck.com)

[northeast.sales@greenheck.com](mailto:northeast.sales@greenheck.com)

[western.sales@greenheck.com](mailto:western.sales@greenheck.com)

[southcentral.sales@greenheck.com](mailto:southcentral.sales@greenheck.com)

[north.canada.sales@greenheck.com](mailto:north.canada.sales@greenheck.com)