Sales & Marketing **Bulletin**



Bulletin: 49-20

TO: All Greenheck Representatives

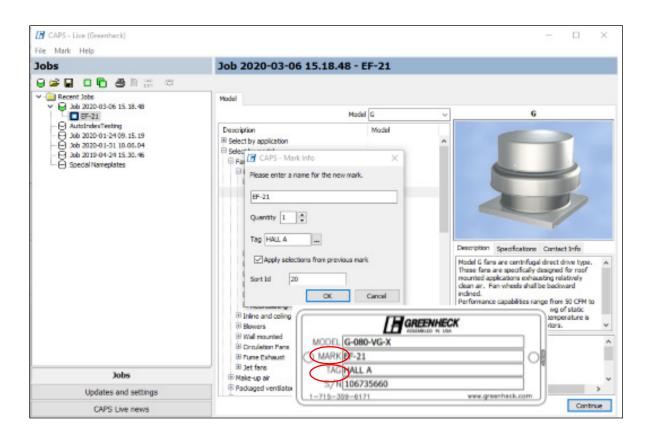
FROM: Sue Wirkus, Manager, Customer Care

DATE: October 16, 2020

SUBJECT: Product Nameplate Enhancements



To improve your customer's experience and job coordination, we have made some enhancements to our nameplates and packing lists to include both the mark and the tag. Historically, if you enter information in CAPS® for both the mark and the tag fields, the actual "Tag" value was appearing in the Mark field on the nameplate. If the "Tag" value was left blank, the "Mark" value auto populated to the tag field on the nameplates. Now the information will be reflected correctly on the nameplate based on the information that is entered into each field in CAPS and if the specific field is left blank it will appear blank on the unit tag.



These enhancements will be also be included on our packing list, invoice, and other documentation including exports.

Below is an example of the new packing list displaying the mark and tag fields.

Outbound Delivery #83688451 PACKING LIST Page 1 of 1



SHIP TO: 8364308

SALES ORDER#
 4545 Alderson Street
 ELITE MECHANICAL

 SCHOFIELD WI
 JAMES SOLLIDAY

 54476
 8804 GROW DRIVE
SALES OFFICE: 676-AIR TECH OF PENSACOLA INC

AGENT ORDER#

200929TB625 PENSACOLA FL 32514 USA PH#715-359-6171 USA CUSTOMER PO#

JOB NAME: SSH MAIN HOSPITAL

TAGGING INSTR: SHH MAIN HOSPITAL OUTBOUND DELV# 83688451

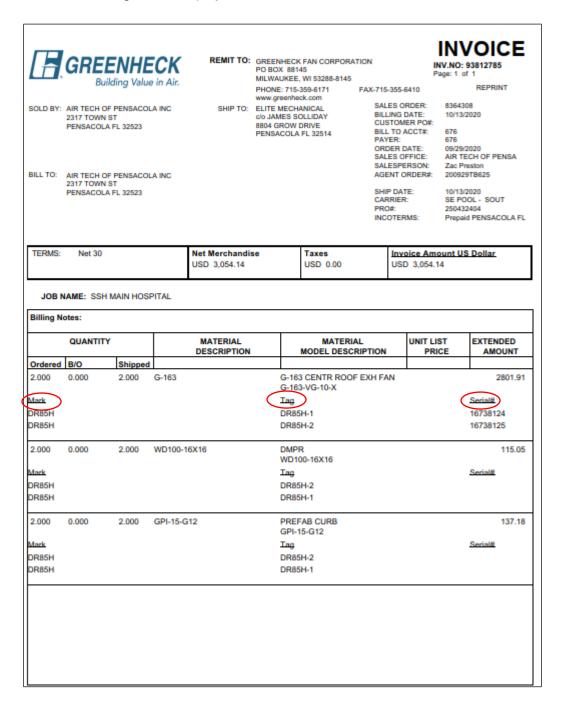
CARRIER: SE POOL - SOUTHEASTERN F

PRO# 250432404 SHIP DATE: 10/13/2020 INCOTERMS: P PENSACOLA FL

SHIPPING INSTRUCTIONS:

QTY	ITEM#	MODEL / DESCRIPTION	MARK	IAG	PACKAGE
2	000040	GPI-15-G12 PREFAB CURB	DR85H DR85H	DR85H-1 DR85H-2	CTN 52
1	000020	G-163-VG-10-X G-163 CENTR ROOF EXH FAN	DR85H	DR85H-1	1019457343 CTN 122 LB
1	000020	G-163-VG-10-X G-163 CENTR ROOF EXH FAN	DR85H	DR85H-2	1019457344 CTN 122 LB
2	000030	WD100-16X16 DMPR	DR85H DR85H	DR85H-1 DR85H-2	1019457346 CTN 12 LB
TOTALS					Package QTY: 5 308 LB

<u>Invoices:</u> If there is no mark or tag entered in CAPS when the order is submitted, and the product is not serialized nothing will be displayed in these fields.



Please contact the customer care team at (800) 333-8867 with questions regarding the nameplate improvement.