

Bulletin: 20-21

TO: Greenheck Mechanical Representatives
FROM: Marty Gissel
Segment Manager, Commercial Dampers
DATE: April 29, 2021
SUBJECT: Select Honeywell Actuator Shortages



Greenheck, like most manufacturers, face unprecedented global supply chain challenges. We continue to take steps to minimize the impact of those challenges to you and your customers. Honeywell, a manufacturer of some actuators we use, has informed us of shipping delays on its Diamond series actuators. The shortage is specific only to the Diamond series actuators. No other actuator products are affected. The table below shows the six affected actuator models. These are low torque actuators that we use on our FSD, SMD, VCD, and VCDR dampers.

Part #	Actuator Model
386524	MS7103K1023
386525	MS7103K2223
386685	MS8103F1025
386686	MS8103F1225
386687	MS4103F1025
386688	MS4103F1225

To prevent these shortages from delaying the on-time shipment of your dampers, we will provide comparable alternative actuators until Diamond series actuators become available. These actuators will be from Honeywell or Belimo and have equal or greater performance in terms of torque and temperature ratings. These alternative actuators—when used on all UL classified dampers, will meet the job requirements as selected in the CAPS file. The substitute actuators will not affect your purchase price.

If your order can not accept a substitute actuator and must ship with the selected Diamond series actuator, please contact your regional sales customer care team. In those cases, waiting for the Diamond series actuators may affect the ship date.

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Thank you in advance for your understanding.