## Sales & Marketing **Bulletin**



Bulletin: 26-21

TO: All Greenheck Representatives

FROM: Keri Johnson, Product Manager,

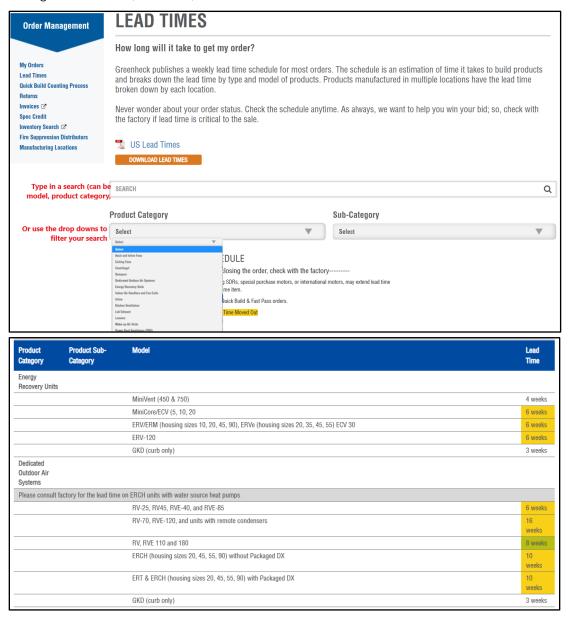
**Digital Solutions** 

Sue Wirkus, Manager Customer Care Team

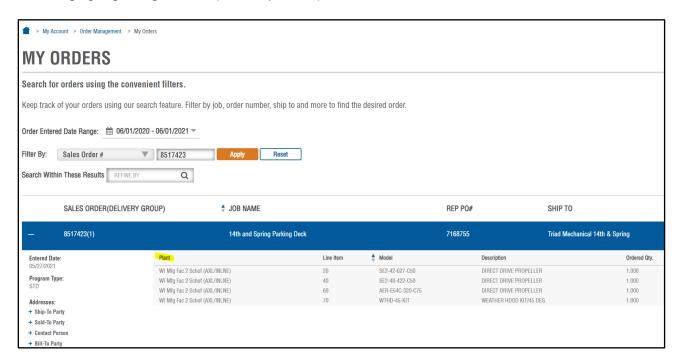
DATE: June 21, 2021

SUBJECT: My Account Lead Time Enhancement

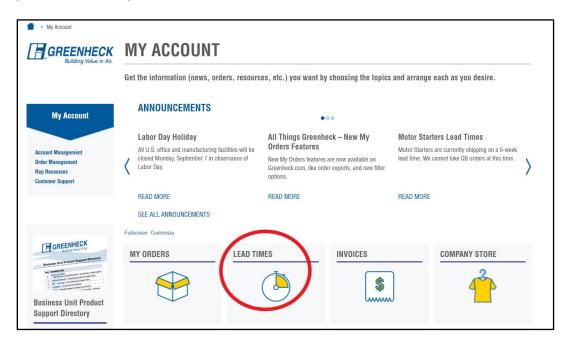
We are launching a new experience for lead time information on the My Account portal on **Monday, June 28**. This new interactive experience will offer the ability to search for the current lead time by model instead of searching through a static PDF; however, the static PDF version will still be available.



In addition to your interactive experience for lead time, we have also simplified the lead times to show only one lead time per model and not by location. Please note. The model's plant location still displays when viewing orders in My Account/My Orders so that you still know the location from where it's coming. The estimated ship date will still be displayed and will appear on your order acknowledgement, so nothing will be changing regarding how we present your ship date.



Remember, it's easy to add the Lead Time widget to your My Account dashboard for quick reference if you don't currently have it there.



Please contact your regional sales team with questions or concerns about the Lead Time bulletin.