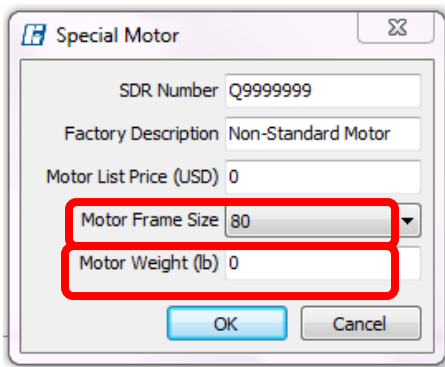


TO: Greenheck International Representatives  
 FROM: Mukul Sharma  
 Product Manager, Greenheck India  
 DATE: October 1, 2021  
 SUBJECT: Motor SDR Frame Size & Weight - CAPS® Submittal Error



In CAPS 4.36, the special motor pop up window fields “Motor Frame Size” and “Motor Weight” are generating CAPS submittal errors.

When selecting a motor SDR, CAPS generates the drawings based on the default motor frame size and motor weight as shown in the special motor pop up window below.



MOTOR SPECIALS:

CUSTOMER REQUEST:		GREENHECK OFFER:	
KW	.75	KW	.75
Enclosure	IP55	Enclosure	IP55
Cycle	60	Cycle	60
Phase	3	Phase	3
Volts	208	Volts	208
RPM	3500	RPM	3500
Windings	1	Windings	1
Insul Class	F	Insul Class	F
Amb Temp		Amb Temp	
Serv Factor		Serv Factor	
Eff Category		Eff Category	2
Eff Rating		Eff Rating	IE
Vendor		Vendor	
TO		TO	
PSC		PSC	
CS		CS	
UL		UL	
CSA		CSA	
Use w/ VFD		Use w/ VFD	
AutoDuty		AutoDuty	
SevereDuty		SevereDuty	
WashDown		WashDown	
MarineDuty		MarineDuty	
Mill/Chem		Mill/Chem D	
YDelta		YDelta	
MfgCountry		MfgCountry	

LIST PRICE EACH: \$ 0  
See GFC Marketing Comments

QUOTE VALID FOR 90 DAYS

**To avoid this error**, GIN’s application team will provide you with the correct motor frame size and weight in the SDR document for you to reference. Please select the appropriate motor frame size and weight (provided by GIN) from the drop-down menu in the special motor pop up window.

SALES COMMENTS	GFC MARKETING COMMENTS
SDR Requested for	SDR Offered for
208V/60HZ/3ph	GF-AU315E
IE2	Havells make motor
RPM 3500	208V/60HZ/3ph
Temp. Standard	RPM 3500
	IE2
	Motor Weight : 15 Kg

Please note, if you previously quoted an SDR that is missing the frame size and weight, email the GIN application team to have the frame size and weight added before ordering.

If you have any questions, please contact GIN’s application team at [GIN.Application@Greenheck.com](mailto:GIN.Application@Greenheck.com) with a copy to [GIN.Service@Greenheck.com](mailto:GIN.Service@Greenheck.com).

As always, thank you for your efforts. You are our trusted partners and we wish you good luck and good selling!