

TO: Greenheck Business Partners  
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DATE: June 21, 2021  
 SUBJECT: My Account Lead Time Enhancement

We are launching a new experience for lead time information on the My Account portal on **Monday, June 28**. This new interactive experience will offer the ability to search for the current lead time by model instead of searching through a static PDF; however, the static PDF version will still be available.

Order Management

## LEAD TIMES

**How long will it take to get my order?**

Greenheck publishes a weekly lead time schedule for most orders. The schedule is an estimation of time it takes to build products and breaks down the lead time by type and model of products. Products manufactured in multiple locations have the lead time broken down by each location.

Never wonder about your order status. Check the schedule anytime. As always, we want to help you win your bid; so, check with the factory if lead time is critical to the sale.

[US Lead Times](#)

DOWNLOAD LEAD TIMES

Type in a search (can be model, product category)

Or use the drop downs to filter your search

**Product Category**

Select

- Select
- Air and Inlet Fans
- Ceiling Fans
- Centrifugal
- Decorative
- Dedicated Outdoor Air Systems
- Energy Recovery Units
- Indoor Air Handlers and Fan Coils
- Intake
- Kitchen Ventilators
- Lift Exhaust
- Lowvex
- Make-up Air Units

**Sub-Category**

Select

**SCHEDULE**

Closing the order, check with the factory-----

SDRs, special purchase motors, or international motors, may extend lead time item.

Quick Build & Fast Pass orders.

Time Moved Out

Product Category	Product Sub-Category	Model	Lead Time
<b>Energy Recovery Units</b>			
		MiniVent (450 & 750)	4 weeks
		MiniCore/ECV (5, 10, 20)	6 weeks
		ERV/ERM (housing sizes 10, 20, 45, 90), ERVe (housing sizes 20, 35, 45, 55) ECV 30	6 weeks
		ERV-120	6 weeks
		GKD (curb only)	3 weeks
<b>Dedicated Outdoor Air Systems</b>			
Please consult factory for the lead time on ERCH units with water source heat pumps			
		RV-25, RV45, RVE-40, and RVE-85	6 weeks
		RV-70, RVE-120, and units with remote condensers	16 weeks
		RV, RVE 110 and 180	8 weeks
		ERCH (housing sizes 20, 45, 55, 90) without Packaged DX	10 weeks
		ERT & ERCH (housing sizes 20, 45, 55, 90) with Packaged DX	10 weeks
		GKD (curb only)	3 weeks

In addition to your interactive experience for lead time, we have also simplified the lead times to show only one lead time per model and not by location. Please note. The model's plant location still displays when viewing orders in My Account/My Orders so that you still know the location from where it's coming. The estimated ship date will still be displayed and will appear on your order acknowledgement, so nothing will be changing regarding how we present your ship date.

Home > My Account > Order Management > My Orders

## MY ORDERS

Search for orders using the convenient filters.

Keep track of your orders using our search feature. Filter by job, order number, ship to and more to find the desired order.

Order Entered Date Range: 06/01/2020 - 06/01/2021

Filter By: Sales Order # 8517423 Apply Reset

Search Within These Results

SALES ORDER(DELIVERY GROUP)	JOB NAME	REP PO#	SHIP TO
8517423(1)	14th and Spring Parking Deck	7168755	Triad Mechanical 14th & Spring

Entered Date:	Plant	Line Item	Model	Description	Ordered Qty.
05/27/2021	WI Mfg Fac 2 Schof (AXL/INLNE)	20	SE2-42-627-C50	DIRECT DRIVE PROPELLER	1.000
Program Type:	WI Mfg Fac 2 Schof (AXL/INLNE)	40	SE2-48-422-C50	DIRECT DRIVE PROPELLER	1.000
STD	WI Mfg Fac 2 Schof (AXL/INLNE)	60	AER-E54C-320-C75	DIRECT DRIVE PROPELLER	1.000
Addresses:	WI Mfg Fac 2 Schof (AXL/INLNE)	70	WTHD-45-KIT	WEATHER HOOD KIT/45 DEG	1.000

- + Ship-To Party
- + Sold-To Party
- + Contact Person
- + Bill-To Party

Remember, it's easy to add the Lead Time widget to your My Account dashboard for quick reference if you don't currently have it there.

Home > My Account

## MY ACCOUNT

Get the information (news, orders, resources, etc.) you want by choosing the topics and arrange each as you desire.

**My Account**

- Account Management
- Order Management
- Rep Resources
- Customer Support

### ANNOUNCEMENTS

**Labor Day Holiday**

All U.S. office and manufacturing facilities will be closed Monday, September 7 in observance of Labor Day.

[READ MORE](#)

**All Things Greenheck – New My Orders Features**

New My Orders features are now available on Greenheck.com, like order exports, and new filter options.

[READ MORE](#)

**Motor Starters Lead Times**


Motor Starters are currently shipping on a 5-week lead time. We cannot take QB orders at this time.

[READ MORE](#)


[SEE ALL ANNOUNCEMENTS](#)

Fullscreen Customize


**MY ORDERS**




**LEAD TIMES**



**INVOICES**



**COMPANY STORE**



Please contact your OEM account manager with questions or concerns about the Lead Time bulletin.