

TO: All Greenheck Representatives
 FROM: Taylor Dane
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 DATE: March 30, 2022
 SUBJECT: Supply Chain Affecting Quick Build



Greenheck remains committed to its core value of being the easiest company to do business with, and on-time shipping is a core competency we treasure. To ensure we can meet our ship date commitments, we are temporarily disabling 5-day, 10-day, and 15-day Quick Build (QB) options for most tempered air products. This temporary change is needed to address supply chain disruptions of variable frequency drives and other electronic components. Disabling these QB options provides our team the time to address shortages as they arise and take appropriate actions to meet our ship date commitments.

| Model | QB-5 Day | QB-10 Day | QB-15 Day | QB-20 Day | QB-25 Day | Standard |
|-----------------------|-----------|-----------|-----------|-----------|-----------|-----------|
| DGX-H05 | | Disabled | | Available | | |
| DGX/MSX-H12, H22, H32 | | Disabled | | Available | | |
| DGX/MSX-H35, H38, H42 | | | | | | Available |
| TSU/SU/TSF | | | | | | Available |
| IGX | | Disabled | | Available | | |
| MSF | | Disabled | | Available | | |
| KSFD/B | Available | | | | | |
| ECV / ERV / ERVe | | Disabled | | Available | | |
| Minicore / Minivent | | Available | | | | |

| | |
|--------|---------------------|
| Legend | Disabled CAPS® 4.38 |
| | Available |
| | Not Available |

These temporary adjustments are effective with the release of CAPS® 4.38 on April 4. We remain hopeful that this is a short-term issue, but we do not know how long these disruptions may last. A faster standard lead time remains available for most configurations of make-up air model DGX and select configurations of MSX, housing size 12, 22 and 32. Check the lead times from the table in your My Account on Greenheck.com for the latest information.

Please contact the TAP support team at 1-800-240-0870, or email TAP@greenheck.com for support and information.

Thank you for your continued efforts and good selling!