

TO: All Greenheck Representatives
 FROM: Dave Mayer, Product Manager, Power Roof Ventilators
 DATE: August 22, 2022
 SUBJECT: PRV Damper Sizes—Job Convert Bug



As communicated in sales bulletin [35-22](#), damper sizes for select G/GB/CUE/CUBE fan sizes were increased. The intention was to have marks created in prior CAPS® versions remain the old sizes when opened in CAPS® 4.39. A bug was discovered where this behavior is not happening and all are converting to the new sizes. Note that this is only happening on select fan sizes called out in the bulletin.

Please review your damper size on jobs converted to CAPS® 4.39. In many instances the new damper size will be acceptable. If the damper size needs to be reverted to the old size, a stand-alone damper can be selected. If a roof curb is also selected with a damper tray, that will also need to be re-selected as stand-alone with the appropriate size.

This bug should be fixed in the CAPS® 4.39 update to take place on September 19.

The table below from sales bulletin 35-22 shows the details for the damper change by fan size. Any size not listed in the table will remain the same.

Model	Size	Curb Cap	New Damper Size	Previous Damper Size
CUE/CUBE	99	22	16	12
CUE/CUBE	100	22	16	12
CUE/CUBE	120	22	16	12
CUE/CUBE	130	22	16	12
CUE/CUBE	140	26	18	16
CUE/CUBE	160	26	18	16
CUE/CUBE	180	30	24	18
G/GB	180	30	24	18
CUE/CUBE	200	30	24	18
G/GB	200	30	24	18
G/GB	260	40	34	30
CUE/CUBE	300	40	34	30
G/GB	300	40	34	30
G/GB	330	46	40	36
CUE/CUBE	360	46	40	36
G/GB	360	46	40	36
CUE/CUBE	420	52	46	42
G/GB	420	52	46	42
CUE/CUBE	480	58	52	48
G/GB	480	58	52	48
G/GB	500	64	58	54
G/GB	540	64	58	54

CUE/CUBE	100HP	22	16	12
CUE/CUBE	140HP	26	18	16
CUE/CUBE	160HP	26	18	16
CUE/CUBE	160XP	26	18	16
CUE/CUBE	180HP	30	24	18
G/GB	180HP	30	24	18
CUE/CUBE	200HP	30	24	18
G/GB	200HP	30	24	18
CUE/CUBE	300HP	40	34	30
G/GB	300HP	40	34	30
CUE/CUBE	300XP	40	34	30
CUE/CUBE	360HP	46	40	36
G/GB	360HP	46	40	36

Please contact PRVFans@greenheck.com with questions.