

TO: Greenheck International Representatives
FROM: Gurdeep Singh,
Sr. Manager – Design and Development, Greenheck India
DATE: March 31, 2022
SUBJECT: Model CDB-300 Shipping Updates



We are experiencing some challenges during the shipment of CDB 300 fan series. These challenges include the following:

- High freight cost
- Fitting our larger size fans in a truck or container is challenging for shipments in India and to other countries.
- On-site set-up. We received many requests to send technicians to the project site to disassemble the fan and re-assemble it once the fan is inside the building.

To address all the above issues, GIN shall ship fans larger than 500 diameters in a knocked-down condition (i.e., panel and isolators shall be shipped separately with fan).

We will implement this change immediately and work to resolve this issue for the upcoming CAPS® 4.39 release in August.

Thank you for your patience and understanding.

Gurdeep Singh