

TO: All Greenheck Representatives  
FROM: Andy Jackson, Product Manager, Louvers  
Marty Gissel, Segment Manager,  
Commercial Dampers  
DATE: March 7, 2022  
SUBJECT: Select Honeywell Actuator Shortages



Greenheck continues to act on shortages affecting our products. The component shortage issues affecting Honeywell still prevent them from consistently providing their actuators. We continue to offer workarounds, when possible, to minimize the impact on you and your customers, including substituting equivalent or superior actuators in place of the actuator ordered.

Honeywell's production issues have affected all actuator models in varying degrees, with models MS4120F1006 and MS4120F1204 currently most affected. These actuators are used on operable louvers and model VCD, ICD, FSD, and SMD dampers. As a result of this uncertain near-term availability, we will remove these two actuator models from the offering on all model VCD and ICD dampers and all operable louvers in the April 2022 CAPS® release (CAPS 4.38). CAPS files with marks created in versions before the 4.38 release will retain the original actuators selected.

Unfortunately, there is no UL-approved alternative to the MS4120F1006 and MS4120F1204 on some FSD and SMD damper configurations. Therefore, these actuator models will remain in CAPS for those damper models. However, we recommend that you change to an alternate model before submitting the order where CAPS does offer an alternate actuator option if that option exists. Please note that this will affect the price. If you choose to submit orders that include the MS4120F1006 and/or MS4120F1204 actuators, we may be unable to issue a promise date for your order. If you have selections that CAPS does not offer an alternative actuator for please call 800-717-6540 to discuss your options.

We will update you on the availability of these actuators on the "CAPS Live News" page in CAPS as well as in the damper lead-time posting on your My Account portal. We will reevaluate Honeywell's production capability with the hope that we can reintroduce the affected models in the August CAPS release.