

Bulletin: 17-23

TO:Greenheck Business PartnersFROM:Sue Wirkus
Manager, Customer Care Team

DATE: May 1, 2023

SUBJECT: Tracking Enhancements

We have made some tracking enhancements to provide more efficient and up-to-date tracking and are replacing our current shipping history with a visual dashboard. We have added some additional data regarding the tracking status that we feel will be more valuable to you and the customer. Below is a snapshot of this new layout.

DELIVEREI Tracking Status	J	livery Date 0/2023	Completed Trp		
On-Time Trending Days Late	DELIVERED Load Status	LTL	Terrerent Construction Construc		
Dependable	Highway Express	Inc - NATI	Line Berler Line Berler Line Berler Line Berler Hanne		
Load Reference Numbers					
Reference Name Reference Value			Origin: SCHOFIELD, WI		
1 EchoLoadD	53373369				
2 ProNumber	991794892		Destination: BATTLE GROUND, WA		
3 LoedBOL	4754856		Destination. BATTLE ONDOND, THA		
4 Delivery Order # 5 Greenheck Shipment Number	84520750 4754856				
5 Greenhack Shipment Number 6 Job Name	4754836 NW NATURAL PORTLAND F	interance of	Most Recent Location: BATTLE GROUND, WA		
To	otal Trip Mileage: 2741	31	Location Information		
Remaining Miles: Load Arrived			Remaining Trip		

For more accurate tracking of our truckload shipments the estimated ship date will no longer be visible until the appointment has been made. Once the appointment is made the estimated delivery date will populate into the new dashboard.



Shipment Status:8838185(11)

		το-μοί	K)		
	Loaded	Departed	In Transit	Delivered	
atus:			DELIVERED		
elivery:			84530878		
arrier:			MELTON TRUCK LINES, INC.		
quipment Type:			Flatbed Trailer 48'		
ro or Load Number			Tracking Not Available Truck Load. No	o tracking info available; call ahead required.	
Drigin:			Schofield NDC, WI		
Destination:			SAN JOSE CA 95131 US		
.oaded On:					
Schedule Departure:			04/20/2023	_	
stimated Delivery:			See shipping dashboard below for details		
Appointment Information			24 hour call ahead Tim Walsh @ 831.	239.1377	
Reference Numbers:					
SO# Release:			8838185(11)		
PO# :			FPA21094001		
lob Name :			Kilroy Oyster Point Ph 2 SCL File		
DELIVERE		livery Date	• Spring and Social	Completed Trip	
Tracking Status	17	-51			
Tracking Status N/A	DELIVERED	TL	and the set	800 00 000 00 000 00	
Tracking Status		-51	8 m	A CARE A	
N/A Treeding Days Late	DELIVERED	TL Mose			
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Tracting States	DELIVERED Lad Datas CON TRUCK LINES, Carter Load Reference Numbers	TL Mose		And and a second	
Tracking Signar N/A Transfirg Signa Later MELT	DELIVERED Laad Datase CON TRUCK LINES, Carter Load Reference Numbers	-51 TL Mode		Crigar: SCHOFFELD, WI	
Tracking Signar N/A Transfirg Signa Later MELT	DELIVERED Lad Datas CON TRUCK LINES, Carter Load Reference Numbers	-51 TL Mode		Origin: SCHOFIELD, WI estimation: SAN JOSE, CA	
Tracting States N/A Tracting Days Late MELT Metalogith Tradition Tradition Tradition Tradition Tradition Tradition Tradition	DELIVERED Laad Datase CON TRUCK LINES, Carter Load Reference Numbers	-51 TL Mate		Origin: SCHOFIELD, WI estimation: SAN JOSE, CA	
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Tracting States	DELIVERED Lad Bates CON TRUCK LINES, Cares Lad Inference Numbers Management States Consultation of the States Consultation of the	-51 TL Mose INC.	and	Cright SCHOFIELD, WI Restingtion: SAN JOSE, CA Recent Location: SAN JOSE, CA	
Tracting States	DELIVERED Lad Bates CON TRUCK LINES, Cares Lad Baference Numbers Management States Contal Trip Mileage: 2120 maining Miles: Load Ar	-51 TL Mose INC.		Cright SCHOFIELD, WI Restingtion: SAN JOSE, CA Recent Location: SAN JOSE, CA	
Tracking Stratur N/A Traceding Days Later MELT	DELIVERED Lad Bates CON TRUCK LINES, Cares Lad Baference Numbers Management States Contal Trip Mileage: 2120 maining Miles: Load Ar	-51 TL Mose INC.	and	Cright SCHOFIELD, WI Restingtion: SAN JOSE, CA Recent Location: SAN JOSE, CA	

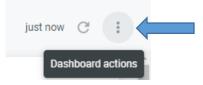
On consolidated pool trucks we will add a note stating please allow 1-2 business days for LTL tracking link to be accessible. This is due to the tracking not being available until the shipment reaches the terminal and is checked in.



Shipment Status:8953741(1)						
	Loaded	Departed	In Transit	Delivered		
Status: Delivery: Carrier: Equipment Type: Pro or Load Number Origin: Destination: Loaded On: Schedule Departure: Estimated Delivery: Appointment Information:			DELIVERED 84520750 Dependable Highway Express Inc - NA Truck 991794892 C Consolidated pool; please allow a Schofield NDC, Wi Battle Ground WA 98604 US 0404/2023 0404/2023	approximately 1-2 business days for LTL tracking link to be accessible		
Reference Numbers: SO# Release: PO# : Job Name : View Supporting Document 2 Packing Slip 2 Proof of Delivery			8953741(1) S1824244 NW Natural Portland Resource Center			

Depending on your screen resolution you may notice that some of the information is cut off. We are working on enhancing this.

Please note you can click on the (3) dots on the dashboard wherever you see them for additional information.



You can download it in a PDF or open it in a browser to get a larger view. Please note downloading PDF information will not update in PDF view and maps are not interactive.

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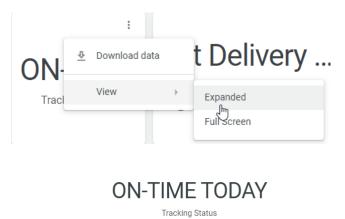
You can also view:

Individual box expansion





Use expanded not full screen view



If you have any questions on tracking, please feel free to reach out to your regional customer care team.