

BULLETIN

DECEMBER 8, 2023

TO: All Greenheck Representatives
 FROM: Jacob Talaga
 KVS Application Engineer
 DATE: December 8, 2023
 SUBJECT: KVS – CAPS® 4.43 Pricing Bug



With the launch of the December CAPS® 4.43 release, a bug was inadvertently introduced within CAPS that does not apply VFD and motor starter costs to the overall price of control packages for both DCV and CV systems.

We are treating this bug as if the announced pricing increase is being delayed for orders containing VFDs or motor starters. Essentially, the previously mentioned pricing increases have occurred, however, until December 18, 2023 orders placed in CAPS 4.43 will not be charged for VFDs or motor starters.

This will affect all jobs ordered in the latest release of CAPS. However, jobs quoted during this period, but not ordered until after the next CAPS update occurring on December 18th, will need to account for this price being re-introduced at the time of order. The prices for different options can be seen in the table below.

We apologize for any confusion or lost time this has introduced, and we thank you for your continued partnership in selling KVS products. If you have any questions, feel free to reach out to our support line at (833) 219-5125 or email KVS@greenheck.com

HP	Single Phase		Three Phase	
	VFD (Each)	Motor Starter (Each)	VFD (Each)	Motor Starter (Each)
1/8	1,400	300	-	100
1/4	1,400	300	1,200	300
1/3	1,400	300	1,200	300
1/2	1,400	300	1,200	300
3/4	1,400	300	1,200	300
1	1,400	300	1,200	300
1.5	1,500	400	1,300	300
2	1,500	400	1,300	300
3	1,900	400	1,400	300
5	2,300	600	1,700	300
7.5	-	600	2,100	400
10	-	800	2,600	400
15	-	-	3,200	500
20	-	-	3,700	600
25	-	-	4,200	500