

Sales & Marketing Bulletin



TO: Greenheck Business Partners
FROM: Sue Wirkus
Manager, Customer Care Team
DATE: May 1, 2023
SUBJECT: Tracking Enhancements



We have made some tracking enhancements to provide more efficient and up-to-date tracking and are replacing our current shipping history with a visual dashboard. We have added some additional data regarding the tracking status that we feel will be more valuable to you and the customer. Below is a snapshot of this new layout.

DELIVERED
Tracking Status

Actual Delivery Date
04/10/2023

On-Time
Trending Days Late

DELIVERED
Load Status

LTL
Mode

Dependable Highway Express Inc - NATI...
Carrier

Reference Name	Reference Value
1. Schedule#	53272359
2. Pro#Number	191704852
3. LoadID#	4754856
4. Delivery Order #	34533735
5. Greenheck Shipment Number	4754856
6. Job Name	NEW NATURAL PORTLAND RESOURCE C

Total Trip Mileage: 2741.31
Remaining Miles: Load Arrived
Mileage Info

Origin: SCHOFIELD, WI
Destination: BATTLE GROUND, WA
Most Recent Location: BATTLE GROUND, WA
Location Information

Completed Trip

Remaining Trip

For more accurate tracking of our truckload shipments the estimated ship date will no longer be visible until the appointment has been made. Once the appointment is made the estimated delivery date will populate into the new dashboard.

Sales & Marketing Bulletin



Shipment Status: 8838185(11)



Status:	DELIVERED
Delivery:	84530878
Carrier:	MELTON TRUCK LINES, INC.
Equipment Type:	Flatbed Trailer 48'
Pro or Load Number	Tracking Not Available Truck Load. No tracking info available; call ahead required.
Origin:	Schofield NDC, WI
Destination:	SAN JOSE CA 95131 US
Loaded On:	
Schedule Departure:	04/20/2023
Estimated Delivery:	See shipping dashboard below for details
Appointment Information:	24 hour call ahead Tim Walsh @ 831.239.1377

Reference Numbers:	
SD# Release:	8838185(11)
PD# :	FPA21094001
Job Name :	Kilroy Oyster Point Ph 2 SCL File

View Supporting Document

Packing Slip

No proof of delivery information available



DELIVERED
Tracking Status

Actual Delivery Date
04/26/2023
17:51

N/A
Tracking Origin Label

DELIVERED
Load Status

TL
Mode

MELTON TRUCK LINES, INC.
Carrier

Reference Name	Reference Value
1. Release ID	8838185
2. PD#	FPA21094001
3. Load ID	84530878
4. Equipment ID	24240000
5. Shipment Appointment Number	8100000
6. Job Name	Kilroy Oyster Point Ph 2 SCL File

Total Trip Mileage: 2120.61
Remaining Miles: Load Arrived

Mileage Info

Completed Trip:


Origin: SCHOFIELD, WI
Destination: SAN JOSE, CA
Most Recent Location: SAN JOSE, CA

Location Information

Remaining Trip:

On consolidated pool trucks we will add a note stating please allow 1-2 business days for LTL tracking link to be accessible. This is due to the tracking not being available until the shipment reaches the terminal and is checked in.

Shipment Status:8953741(1)



Status:	DELIVERED
Delivery:	84520750
Carrier:	Dependable Highway Express Inc - NA
Equipment Type:	Truck
Pro or Load Number	991794892 Consolidated pool; please allow approximately 1-2 business days for LTL tracking link to be accessible
Origin:	Schofield NDC, WI
Destination:	Battle Ground WA 98604 US
Loaded On:	04/04/2023
Schedule Departure:	04/04/2023
Estimated Delivery:	4/10/2023
Appointment Information:	

Reference Numbers:

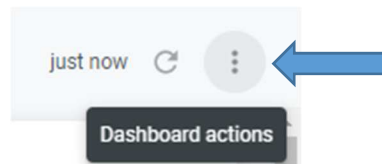
SD# Release:	8953741(1)
PO# :	S1824244
Job Name :	NW Natural Portland Resource Center

View Supporting Document

- [Packing Slip](#)
- [Proof of Delivery](#)

Depending on your screen resolution you may notice that some of the information is cut off. We are working on enhancing this.

Please note you can click on the (3) dots on the dashboard wherever you see them for additional information.



You can download it in a PDF or open it in a browser to get a larger view. Please note downloading PDF information will not update in PDF view and maps are not interactive.

Download Single Load Tracking

Format

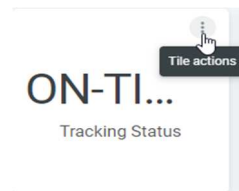
Paper Size

Expand tables to show all rows ⓘ

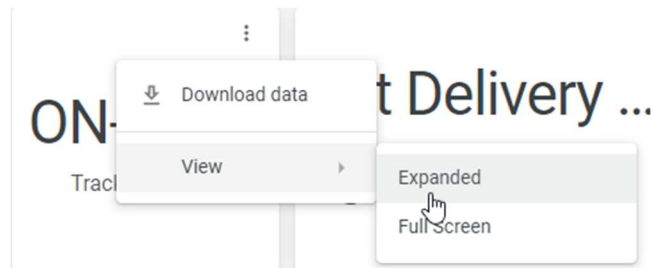
Open in Browser Cancel **Download**

You can also view:

Individual box expansion



Use expanded not full screen view



If you have any questions on tracking, please feel free to reach out to your regional customer care team.