

TO: Business Partners

FROM: Megan Sutton

Business Development Manager - Precision Coils

DATE: September 12, 2023

SUBJECT: Coming Soon! Direct Order Entry (DOE)

Dear Business Partners -

We are pleased to announce the upcoming release of our DOE software program, which will allow a user-friendly ordering process for our valued customers. Direct Order Entry means accelerated order processing, which offers customers the benefit of faster access to order confirmations, estimated ship dates, and sales order numbers... just to name a few benefits.

Existing customers who utilize the pricing version of our software (Greenheck Coil Selection) will receive a recommendation to update their software beginning September 18, 2023. Once updated, customers will have immediate access to the DOE ordering system by clicking the Order button on the left-hand side of the software screen.

You will find a training document included <u>here</u>. However, if you require a live training session for DOE, please reach out to us to make arrangements. We will be happy to assist.

If you have any questions, please contact Megan Sutton (<u>megan.sutton@precision-coils.com</u>) or Nick Sprowso (<u>nicholas.sprowso@precision-coils.com</u>) for more information.

Thank you for your efforts and your continued partnership.

Sincerely,

Megan Sutton

Business Development Manager - Precision Coils