



# BULLETIN

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MAY 28, 2024

TO: All Greenheck Representatives  
FROM: Tyler Erdman  
Application Engineering Specialist, Axial Product Segment  
SUBJECT: Motor Starter Warranty Update



We remain committed to providing you with the products and product documentation you need to succeed in your markets. Effective April 1, 2024, Greenheck implemented a new warranty statement on Motor Starters (MS1P, MSAC, and MSEM). All orders submitted after April 1, 2024, will need to follow this new warranty.

The Motor Starter warranty can be viewed at the following link on the Greenheck website:  
[https://content.greenheck.com/public/DAMProd/Original/10019/Motor\\_Starter\\_warranty.pdf](https://content.greenheck.com/public/DAMProd/Original/10019/Motor_Starter_warranty.pdf)

For additional support and information, please contact the Axial support team at 1-800-984-8713, or email [aifans@greenheck.com](mailto:aifans@greenheck.com).