



# Warranty Statement

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## Warranty

Greenheck warrants its equipment to be free from defects in material and workmanship for a period of one year from the date of shipment. Many products carry a longer warranty period based on the type of product and components contained within each unit. For more specific information, all Greenheck product warranties are located on [www.greenheck.com](http://www.greenheck.com) on the Warranty tab under each specific product page.

Any units or parts which prove defective during the warranty period will be replaced at our option. Under certain conditions, Greenheck may require the return of a complete unit or specific components for inspection.

Greenheck is not responsible for any installation or removal costs. Replacement equipment will be shipped ground freight at Greenheck's expense. Expedited freight is available at an additional cost.

To process a warranty claim, please contact your OEM Regional Sales Account Manager or your regional inside team [oem@greenheck.com](mailto:oem@greenheck.com) with your unit serial number. Reference link below:



[OEM Regional Sales Support](#)