



# Vari-Green Motor or Controller Warranty Claim

Date: \_\_\_\_\_  
(mm/dd/yy)

Sales Order #: \_\_\_\_\_ Rep Office #: \_\_\_\_\_  
(Replacement)

Sales Order #: \_\_\_\_\_ Ship Date: \_\_\_\_\_ RGA #: \_\_\_\_\_ - \_\_\_\_\_  
(Original order) (Original order – mm/dd/yy)

Fan Serial #: \_\_\_\_\_ Examples: 97H99999 or 103443330610  
(If Applicable) (2005 or older) (2005 and newer)

**NOTE:** An invoice will be issued for any part(s) on the replacement order. A Returned Goods Authorization (RGA) will be issued for return of the Vari-Green motor(s) or controller(s).

***Please wait to receive the RGA return label before returning the product.***

Upon receipt of this form, credit will be issued based on the evaluation results after the product is received.

## Motor Operation

1. How long did the motor operate properly?      0 - 4 weeks      1-3 months      4-6 months  
6-12 months      1-2 years      2 years +

2. Describe the operation of the motor or controller?

Not operating as intended      Running intermittently      Completely dead

3. What is the duty cycle?

Variable speed      Constant speed      Running continuously

4. Has Greenheck been notified to assist in the troubleshooting process?      Yes      No

Upon completion, please email completed form to the email address below:

fans@greenheck.com

\_\_\_\_\_  
Rep Salesperson name